



PACM

Parakeelya Architecture +
Construction Management

QHSE Leadership & Commitment Policy

Parakeelya Architecture and Construction Management (PACM) Senior Managers are committed to a positive workplace culture which embraces quality, health, safety and environmental (QHSE) best practice and will encourage all personnel to participate in improvements to our management systems.

PACM will use risk-based thinking in our approach to QHSE Management to identify risks and opportunities in the way we establish controls and improvements to our Integrated Management System. Effective and appropriate resources will be made available to achieve our set goals and objectives specified in our Integrated Management System. This will include providing information, training, instruction, and supervision to all personnel.

- **Quality:** We are committed to ensuring our customers are always satisfied. We will meet and consult regularly with our customers to ensure we fully understand their requirements and meet their expectations in regard to the products and services we deliver, and encourage feedback on our performance so that we may continually improve our service
- **Health and Safety:** Our aim is to ensure that all personnel are committed to actively participating in and promoting a positive health and safety culture. All personnel will be actively encouraged to report hazards, incidents and near misses, **with a no-blame culture to be promoted** to participate in ways to improve the way we provide our services.
- **Environmental:** All work carried out will be assessed to ensure it considers impacts on the environment with a focus on protecting and/or improving the environment. Consultation with workers will regularly occur to ensure these objectives are met and continually improved.

This policy is communicated throughout our organisation and is available to the public.

This policy will be reviewed annually.

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PACM Director: Ian Sandell

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